



## CLIENT AGREEMENT

This is an agreement between Noah's Bark, Inc. and the pet owner whose signature appears at the end of this document. To ensure the safety of all dogs, customers and staff, we require all dog owners to comply with the following rules and regulations set forth in this agreement.

**AGE:** Any age of dog/puppy is allowed at Noah's Bark, Inc. as long as the dog/puppy meet all criteria outlined in this agreement. Puppies may begin a Noah's Bark, Inc. program before they complete their core vaccines and before they are spayed/neutered, as long as both are completed by **6 months** of age. **ALL DOGS OLDER THAN 6 MONTHS MUST BE SPA YED/NEUTERED AND CORE VACCINATED TO BE CONSIDERED FOR ENROLLMENT.**

**BEHAVIOR:** All dogs must pass a Noah's Bark, Inc. assessment interview for enrollment in any of our programs. All dogs must be non-aggressive and not food or toy protective. Noah's Bark, Inc. has the right to reject any dog that becomes aggressive or threatening to other dogs or staff. *Owners will need to certify that their dog(s) have not harmed or shown any aggressive or threatening behavior towards any person or any other dogs. Please remember that your pet will be spending time with other dogs and that safety is our main priority. **Although it is supervised play, your pet might acquire an occasional nip or scratch.***

**COLLARS:** All dog owners are required to purchase or supply a PlaySafe Day Care Safety Collar which will be personalized by staff and remain at Noah's Bark, Inc.

**ENROLLMENT:** All dogs must have a complete, up-to-date and approved enrollment form on file and commit to one day per week minimum program participation. If this weekly commitment is not met, your dog may be required to undergo a reassessment and fees may apply. If your dog has been out of day care for two months or more, reassessment is required and fees will be applied. All Noah's Bark, Inc. forms must be signed by Owner before enrollment.

**FEES:** All fees are due and payable at the end of each day. Cash, check or MasterCard/Visa debit and credit are accepted. Discount packages and punch cards must be pre-paid. **Pre-paid packages and punch cards are non-refundable and expire 6 months from the purchase date.** Our program is flexible enough to meet most reasonable special needs requests.

**HEALTH:** All dogs must be in good health. Owners are certifying that their dogs are in good health and are free of any condition that could potentially jeopardize other dogs. *Dogs that have been ill with a communicable condition within the previous 30 days will require veterinarian certification of health to be admitted or readmitted.*

**HOURS OF OPERATION:** Hours are 7:00 a.m. to 5:30 p.m. Tuesday through Friday. Holiday hours will vary. *Owners may drop off and pick up any time during these hours except during nap time which is daily from noon to 2:00 p.m. Noah's Bark, Inc. closes promptly at 5:30 p.m. Tuesday through Friday. Late charges of \$1.00 per minute after closing will be applied.*

**VACCINATIONS:** All dogs must have up-to-date vaccinations. Owners must submit written verification that their dog(s) have current DHLPP (Distemper, Hepatitis, Leptospirosis, Parainfluenza), Rabies and Kennel Cough (Bordatella). **Doggie Day Care is considered a high risk activity for kennel cough. The Bordatella vaccination must be administered one week prior to participation in a Noah's Bark, Inc program.**



**OWNERS ACKNOWLEDGE THE FOLLOWING:**

Every dog reacts differently. Animals by nature are unpredictable and therefore present a certain level of risk. There are certain risks involved in participating in day care. Risks include but are not limited to injuries to people, property and animals resulting from rough play, dog bites and the transmission of disease.

In case of emergency, Owner grants Noah's Bark, Inc. and it's employees, full power of decision concerning the care and well being of their dog(s) along with the right to transport to and from the nearest veterinarian clinic or Emergency Vet Clinic as deemed necessary. Any and all services required will be at the discretion of the veterinarian and will be payable in full to that facility by the owner.

Photographs, videotape and digital recordings are routinely taken of dogs, owners and staff. Owners acknowledge that those images may be used in advertising by Noah's Bark, Inc. and all such images together with prints and copyrights are the property of Noah's Bark, Inc. Further, by virtue of enrollment, owners give consent, permission and authorization, without compensation, to use, reproduce and alter images in print or electronic format including internet. Owner waives their right to approve the finished photograph, advertising copy, print material or electronic files.

Signature \_\_\_\_\_

Print Name \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

Date \_\_\_\_\_